

Summary of Cover

Boiler Service and Gas Safety Certificate

This plan provides a Gas Safety Inspection and Gas Boiler Service for landlords.

A summary of the main benefits and exclusions under the plan is set out below. For a full description of what it and what is not included, please see the plan terms and conditions.

Examples of what is included	Examples of what is not included
<p>Gas Safety Inspection</p> <ul style="list-style-type: none"> ✓ Check the appliance for gas tightness ✓ Check the standing and working pressure if test points are available ✓ Check the burner pressure/gas pressure against the manufacturer's data plate ✓ Check for the satisfactory provision of all necessary ventilation ✓ Test the flue flow to ensure removal of products of combustion ✓ Check the satisfactory operation of safety devices ✓ Check for physical stability, presence and effectiveness of the brackets (where appropriate) ✓ Investigate any evidence of unsafe operation and report to the landlord ✓ Issue landlord gas safety record 	<p>The main exclusions is:</p> <ul style="list-style-type: none"> × Plumbing and heating breakdowns or problems <p>Other exclusions include:</p> <ul style="list-style-type: none"> × The cost of remedial work, repair or parts needed for any fault which is found before or during the landlord gas safety inspection and/or the gas boiler service × Any maintenance or remedial work × A test of the gas installation pipe work, unless there is a known or suspected escape of gas
<p>Boiler Service</p> <ul style="list-style-type: none"> ✓ A visual check on flue ways and terminal ✓ Clean the burner and pilot light ✓ Clean and lubricate fan where applicable ✓ Clean and adjust the ignition components ✓ Check all disturbed gas connections ✓ Check all safety devices ✓ Verify gas pressure and heat input ✓ Check operating pressure and reset if required ✓ Check seals (gas and water) ✓ Test open flued boilers for spillage ✓ Full operational check and advice provided on using your heating more efficiently 	<p>Gas Safety Inspection will record each gas appliance and whether or not they are safe to use at the time of the inspection. The gas fired boiler at the property will be serviced to meet statutory requirements, manufacturer's recommendations and relevant codes of practice.</p> <p>We will contact you to arrange for an engineer to carry out the Gas Safety inspection and the gas boiler service. These will be undertaken together and will be available Monday to Friday, 9am to 5pm, excluding bank holidays</p> <p>If there is a gas leak, you should first call the National Gas Emergency Service immediately on 0800 111 999</p>

Who is eligible for this plan?

The plan is for landlords (to cover a house or flat rented to others). It does not cover mobile or park homes and dedicated full time business premises.

How can this plan be cancelled?

You can cancel the plan by contacting HomeServe in writing, by telephone or by using the cancellation form online at <http://www.homeserve.com/cancellationletter>. The cancellation period is 28 days after your plan start date. If you cancel within this period you will receive a full refund unless you choose to have your Gas Safety Inspection and/or Boiler Service completed during this period, in which case you will lose your right to cancel and will not receive a refund. If you cancel after this period and you have not received any service(s) under this plan, you will receive a refund of any payments made minus any applicable administration fee. If you cancel after this period and you have received any service(s) under this plan, you will not be entitled to a refund. For further information, please see the Terms and Conditions.

What happens at the end of this plan period?

Your plan is for 12 months. You will receive your new plan documentation in advance of renewal to give you time to consider whether the plan is still right for you. If you pay by Direct Debit or credit/debit card, excluding Maestro payments, your plan will automatically renew on the terms in your new plan documents unless you tell HomeServe you do not wish to renew. If you choose any other method of payment you will be sent an invitation to renew prior to your renewal date which will explain how you can renew.

Please read the full plan terms and conditions for further information